

Valero Services, Inc. \$1,000 Ded Ret Choice Plus

Coverage Period: 01/01/2020-12/31/2020

Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Service Coverage for: Employee/Family Plan Type: PS1

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <u>www.valero.amwins.com</u> or call UnitedHealthcare at 1-844-634-1235. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary</u> or call 1-844-634-1235 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	In-Network*: \$1,000 Individual / \$0 Family Out-of-Network*: \$1,000 Individual / \$0 Family Per calendar year. *Deductibles crossapply Does not apply to pharmacy drugs, and services listed below as "No Charge".	Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible?</u>	Yes. <u>Preventive Care</u> is covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the annual <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered services at www.healthcare.gov/coverage/preventive-care-benefits/
Are there other deductibles for specific services?	Yes, <u>Prescription Drugs</u> - <u>Network</u> : \$50 Individual / \$0 Family Out-of- <u>Network</u> : \$50 Individual / \$0 Family	You must pay all of the costs for these services up to the specific deductible amount before this plan begins to pay for these services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	Medical- In-Network*: \$2,500 Individual / \$5,000 Family Out-of-Network*: \$5,000 Individual / \$10,000 Family per calendar year *Out-of-pockets cross-apply Prescription Drugs - Network: \$4,100 Individual / \$8,200 Family Out-of-Network: Not Covered	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket</u> <u>limit?</u>	<u>Premiums</u> , <u>balance-billing</u> charges, health care this <u>plan</u> doesn't cover, penalties for failure to obtain pre-notification for services.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.

Important Questions	Answers	Why This Matters:
Will you pay less if you use a <u>network</u> <u>provider</u> ?	Yes. See www.myuhc.com or call 1-844-634-1235 for a list of <u>network providers</u> .	This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware, your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services.
Do you need a <u>referral</u> to see a <u>specialist?</u>	No	You can see the <u>specialist</u> you choose without a <u>referral</u> .



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

		What You	ı Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you visit a health	Primary care visit to treat an injury or illness	10% <u>Coinsurance</u>	30% <u>Coinsurance</u>	Virtual visit- In network \$15 copay per visit by a Designated Virtual Network Provider. No virtual visit coverage for out of network. If you receive services in addition to office visit, additional deductibles, or co-ins may apply.
care <u>provider's</u> office	Specialist visit	10% <u>Coinsurance</u>	30% <u>Coinsurance</u>	None
or clinic	Preventive care/screening/ immunization	No Charge	30% <u>Coinsurance</u> deductible does not apply	Includes preventive health services specified in the health care reform law. You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	10% <u>Coinsurance</u>	30% <u>Coinsurance</u>	Pre-Authorization required out-of network for sleep studies or \$200 penalty.

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		What You	ı Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Imaging (CT/PET scans, MRIs)	10% <u>Coinsurance</u>	30% <u>Coinsurance</u>	None
If you need drugs to treat your illness or condition	Generic Drugs	Retail: \$7 <u>Copay/Prescription</u> Retail90 & Home Delivery: \$15 <u>Copay/Prescription</u>	Applicable copay and difference between actual drug cost and the innetwork contracted rate	Coverage is limited up to a 30-day supply (retail), 84-90 day supply
prescription drug coverage is administered by Express Scripts. The Preferred Formulary, Maintenance Medication, Step Therapy and Prior Authorization drug lists	Preferred brand drugs	Retail: \$20 Copay/Prescription Retail90 & Home Delivery: \$40 Copay/Prescription	Applicable copay and difference between actual drug cost and the innetwork contracted rate	(Retail90) and up to a 90-day supply (Home Delivery). Coverage is subject to Preferred Formulary drug list. Some prescriptions may be subject to a Maintenance Medication Retail90 program, Step
More information about prescription drug coverage is available at	Non-preferred brand drugs	Retail: \$35 <u>Copay/Prescription</u> Retail90 & Home Delivery: \$70 <u>Copay/Prescription</u>	Applicable copay and difference between actual drug cost and the innetwork contracted rate	Therapy Program, Prior Authorization and/or quantity limits.
www.express-scripts.com.	Specialty drugs	20% <u>Coinsurance up to</u> \$250/prescription	Not Covered	Specialty drugs covered only when obtained through Accredo Pharmacy. For more information call 1-800-922-8279.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	10% <u>Coinsurance</u>	30% <u>Coinsurance</u>	None
	Physician/surgeon fees	10% <u>Coinsurance</u>	30% <u>Coinsurance</u>	None
If you need immediate medical attention	Emergency room care	10% <u>Coinsurance</u>	10% <u>Coinsurance</u>	If admitted Prior/Pre-Authorization required within 48 hours out-of-network or \$200 penalty. No coverage for non-emergency use.

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		What You	ı Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Emergency medical transportation	10% <u>Coinsurance</u>	10% <u>Coinsurance</u>	None
	<u>Urgent care</u>	10% <u>Coinsurance</u>	30% Coinsurance	None
If you have a	Facility fee (e.g., hospital room)	10% <u>Coinsurance</u>	30% <u>Coinsurance</u>	Pre-Authorization required out-of- network or \$200 penalty.
hospital stay	Physician/surgeon fees	10% <u>Coinsurance</u>	30% Coinsurance	None
If you need mental health, behavioral	Outpatient services	\$15 Copay	30% <u>Coinsurance</u>	In Network Outpatient Professional and Office \$15 copay per visit, no deductible
health, or substance abuse services	Inpatient services	10% <u>Coinsurance</u>	30% <u>Coinsurance</u>	Pre-Authorization required out-of- network or \$200 penalty.
	Office visits	10% <u>Coinsurance</u>	30% <u>Coinsurance</u>	Cost sharing does not apply for
	Childbirth/delivery	10% <u>Coinsurance</u>	30% Coinsurance	preventive services. Pre-Authorization
If you are pregnant	professional services Childbirth/delivery facility services	10% <u>Coinsurance</u>	30% <u>Coinsurance</u>	required out-of- <u>network</u> for stay over 48/96 hours c-section or \$200 penalty.
	Home health care	10% <u>Coinsurance</u>	30% <u>Coinsurance</u>	Pre-Authorization required Out-of- network for Home Healthcare, Private Duty Nursing (Visit limit 70) and Nutrition Counseling or \$200 penalty.
If you need help recovering or have other special health needs	Rehabilitation services	10% <u>Coinsurance</u>	30% <u>Coinsurance</u>	Occupational Therapy, Physical Therapy, Speech Therapy, Cardiac and Pulmonary Rehab. review for medical necessity is required following the 30th visit (Review starts at visit 31).
	<u>Habilitation services</u>	10% <u>Coinsurance</u>	30% <u>Coinsurance</u>	Refer to Rehabilitation services
	Skilled nursing care	10% <u>Coinsurance</u>	30% <u>Coinsurance</u>	60 days per calendar year combined In/Out-of- <u>network</u> . Pre-Authorization required Out-of- <u>network</u> for Skilled Nursing or \$200 penalty.

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		What You Will Pay		
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Durable medical equipment	10% <u>Coinsurance</u>	30% <u>Coinsurance</u>	Pre-Authorization required for costs over \$1000 out-of- <u>network</u> or \$200 penalty.
	Hospice services	10% <u>Coinsurance</u>	30% <u>Coinsurance</u>	Pre-Authorization required out-of- network for Inpatient Hospice or \$200 penalty.
	Children's eye exam	Not Covered	Not Covered	None
If your child needs	Children's glasses	Not Covered	Not Covered	None
dental or eye care	Children's dental check- up	Not Covered	Not Covered	None

Excluded Services & Other Covered Services:

Services Your <u>Plan</u> Generally Does NOT Cover (Check your policy or <u>plan</u> document for more information and a list of any other <u>excluded</u> <u>services</u> .)				
Adult routine vision exam (i.e. refraction)	Child vision glasses	 Hearing aids (Adult) 		
Child dental check-up	 Cosmetic Surgery 	 Long-term care 		
 Child routine vision exam (i.e. refraction) Dental Care (Adult) Weight loss programs 				

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.) Acupuncture Infertility treatment Non-emergency care when traveling outside the U.S. Hearing Aids (Pediatric) Private-duty nursing Routine foot care

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov/ or call 1-800-318-2596.

Your <u>Grievance</u> and <u>Appeals Rights:</u> There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: 1-844-634-1235 or visit www.myuhc.com or the Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa/healthreform.

Additionally, a consumer assistance program may help you file your <u>appeal</u>. A list of states with Consumer Assistance Programs is available at www.dol.gov/ebsa/healthreform and http://cciio.cms.gov/programs/consumer/capgrants/index.html.

Does this <u>plan</u> provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-844-634-1235.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-844-634-1235.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-844-634-1235.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-844-634-1235.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.—

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-<u>network</u> pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall	\$1,000
<u>deductible</u>	φ1,000
■ Specialist coinsurance	10%
■ Hospital (facility)	10%
<u>coinsurance</u>	10%
■ Other <u>coinsurance</u>	10%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

	
Total Example Cost	\$12,800
In this example, Peg would p	oay:

<u>Cost Sharing</u>		
Deductibles*	\$1,009	
Copayments	\$30	
<u>Coinsurance</u>	\$1,260	
What isn't covered		
Limits or exclusions \$60		
The total Peg would pay is	\$2,359	

Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall	¢1 000
<u>deductible</u>	\$1,000
■ Specialist coinsurance	10%
■ Hospital (facility)	10%
<u>coinsurance</u>	10%
■ Other <u>coinsurance</u>	10%

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$7,400
In this example, Joe would	pay:

<u>Cost Sharing</u>		
Deductibles*	\$882	
Copayments	\$720	
<u>Coinsurance</u>	\$120	
What isn't covered		
Limits or exclusions	\$60	
The total Joe would pay is	\$1,782	

Mia's Simple Fracture

(in-<u>network</u> emergency room visit and follow up care)

■ The <u>plan's</u> overall	¢1 000
<u>deductible</u>	\$1,000
■ Specialist coinsurance	10%
■ Hospital (facility)	10%
<u>coinsurance</u>	
■ Other <u>coinsurance</u>	10%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)
Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches) Rehabilitation services (physical therapy)

Total Example Cost \$1,900

In this example, Mia would pay:		
<u>Cost Sharing</u>		
Deductibles*	\$1,000	
Copayments	\$0	
<u>Coinsurance</u>	\$190	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$1,190	

^{*}Note: This <u>plan</u> has other <u>deductibles</u> for specific services included in this coverage example. See "Are there other deductibles for specific services?" row above.

We do not treat members differently because of sex, age, race, color, disability or national origin.

If you think you were treated unfairly because of your sex, age, race, color, disability or national origin, you can send a complaint to the Civil Rights Coordinator.

Online: UHC Civil Rights@uhc.com

Mail: Civil Rights Coordinator. UnitedHealthcare Civil Rights Grievance. P.O. Box 30608 Salt Lake City, UTAH 84130

You must send the complaint within 60 days of when you found out about it. A decision will be sent to you within 30 days. If you disagree with the decision, you have 15 days to ask us to look at it again.

If you need help with your complaint, please call the toll-free number listed within this Summary of Benefits and Coverage (SBC), TTY 711, Monday through Friday, 8 a.m. to 8 p.m.

You can also file a complaint with the U.S. Dept. of Health and Human Services.

Online: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Phone: Toll-free 1-800-368-1019, 800-537-7697 (TDD)

Mail: U.S. Dept. of Health and Human Services. 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

We provide free services to help you communicate with us. Such as, letters in other languages or large print. Or, you can ask for an interpreter. To ask for help, please call the number contained within this Summary of Benefits and Coverage (SBC), TTY 711, Monday through Friday, 8 a.m. to 8 p.m.

ATENCIÓN: Si habla **español (Spanish)**, hay servicios de asistencia de idiomas, sin cargo, a su disposición. Llame al número gratuito que aparece en este Resumen de Beneficios y Cobertura (Summary of Benefits and Coverage, SBC).

請注意:如果您說中文 (Chinese),我們免費為您提供語言協助服務。請撥打本福利和承保摘要 (Summary of Benefits and Coverage, SBC) 內所列的免付 費電話號碼。

XIN LƯU Ý: Nếu quý vị nói tiếng **Việt (Vietnamese)**, quý vị sẽ được cung cấp dịch vụ trợ giúp về ngôn ngữ miễn phí. Vui lòng gọi số điện thoại miễn phí ghi trong bản Tóm lược về quyền lợi và đài thọ bảo hiểm (Summary of Benefits and Coverage, SBC) này.

알림: 한국어 (Korean) 를 사용하시는 경우 언어 지원 서비스를 무료로 이용하실 수 있습니다. 본 혜택 및 보장 요약서 (Summary of Benefits and Coverage, SBC) 에 기재된 무료전화번호로 전화하십시오.

PAUNAWA: Kung nagsasalita ka ng **Tagalog (Tagalog)**, may makukuha kang mga libreng serbisyo ng tulong sa wika. Pakitawagan ang toll-free na numerong nakalista sa Buod na ito ng Mga Benepisyo at Saklaw (Summary of Benefits and Coverage o SBC).

ВНИМАНИЕ: бесплатные услуги перевода доступны для людей, чей родной язык является **русском (Russian)**. Позвоните по бесплатному номеру телефона, указанному в данном «Обзоре льгот и покрытия» (Summary of Benefits and Coverage, SBC).

تنبيه: إذا كنت تتحدث العربية (Arabic)، فإن خدمات المساعدة اللغوية المجانية متاحة لك. يُرجى الاتصال برقم الهاتف المجاني المدرج بداخل مخلص المزايا والتغطية (Summary of) هذا.

ATANSYON: Si w pale **Kreyòl ayisyen (Haitian Creole)**, ou kapab benefisye sèvis ki gratis pou ede w nan lang pa w. Tanpri rele nimewo gratis ki nan Rezime avantaj ak pwoteksyon sa a (Summary of Benefits and Coverage, SBC).

ATTENTION : Si vous parlez **français (French)**, des services d'aide linguistique vous sont proposés gratuitement. Veuillez appeler le numéro sans frais figurant dans ce Sommaire des prestations et de la couverture (Summary of Benefits and Coverage, SBC).

UWAGA: Jeżeli mówisz po **polsku (Polish)**, udostępniliśmy darmowe usługi tłumacza. Prosimy zadzwonić pod bezpłatny numer podany w niniejszym Zestawieniu świadczeń i refundacji (Summary of Benefits and Coverage, SBC).

ATENÇÃO: Se você fala **português (Portuguese)**, contate o serviço de assistência de idiomas gratuito. Ligue para o número gratuito listado neste Resumo de Benefícios e Cobertura (Summary of Benefits and Coverage - SBC).

ATTENZIONE: in caso la lingua parlata sia l'**italiano (Italian)**, sono disponibili servizi di assistenza linguistica gratuiti. Chiamate il numero verde indicato all'interno di questo Sommario dei Benefit e della Copertura (Summary of Benefits and Coverage, SBC).

ACHTUNG: Falls Sie **Deutsch (German)** sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Bitte rufen Sie die in dieser Zusammenfassung der Leistungen und Kostenübernahmen (Summary of Benefits and Coverage, SBC) angegebene gebührenfreie Rufnummer an.

注意事項: **日本語** (Japanese) を話される場合、無料の言語支援サービスをご利用いただけます。 本「保障および給付の概要」 (Summary of Benefits and Coverage, SBC) に記載されているフリー ダイヤルにてお電話ください。 توجه: اگر زبان شما فارسی (Farsi) است، خدمات امداد زبانی به طور رایگان در اختیار شما می باشد. لطفاً با شماره تلفن رایگان ذکر شده در این خلاصه مزایا و پوشش (Farsi) است، خدمات امداد زبانی به طور رایگان در اختیار شما می باشد. لطفاً با شماره تلفن رایگان ذکر شده در این خلاصه مزایا و پوشش (Benefits and Coverage، SBC) تماس بگیرید.

CEEB TOOM: Yog koj hais Lus **Hmoob (Hmong)**, muaj kev pab txhais lus pub dawb rau koj. Thov hu rau tus xov tooj hu dawb teev muaj nyob ntawm Tsab Ntawv Nthuav Qhia Cov Txiaj Ntsim Zoo thiab Kev Kam Them Nqi (Summary of Benefits and Coverage, SBC) no.

ចំណាប់អារម្មណ៍ៈ បើសិនអ្នកនិយាយ**ភាសាខ្មែរ (Khmer)** សេវាជំនួយភាសាដោយឥតគិតថ្លៃ គឺមានសំរាប់អ្នក។ សូមទូរស័ព្ទទៅលេខឥតចេញថ្លៃ ដែលមានកត់នៅក្នុង សេចក្ដីសង្ខេបអត្ថប្រយោជន៍ និងការ៉ាបង់រង (Summary of Benefits and Coverage, SBC) នេះ។

PAKDAAR: Nu saritaem ti **Ilocano (Ilocano)**, ti serbisyo para ti baddang ti lengguahe nga awanan bayadna, ket sidadaan para kenyam. Maidawat nga awagan ti awan bayad na nu tawagan nga numero nga nakalista iti uneg na daytoy nga Dagup dagiti Benipisyo ken Pannakasakup (Summary of Benefits and Coverage, SBC).

DÍÍ BAA'ÁKONÍNÍZIN: **Diné (Navajo)** bizaad bee yánilti'go, saad bee áka'anída'awo'ígíí, t'áá jíík'eh, bee ná'ahóót'i'. T'áá sh**ǫ**ǫdí Naaltsoos Bee 'Aa'áhayání dóó Bee 'Ak'é'asti' Bee Baa Hane'í (Summary of Benefits and Coverage, SBC) biyi' t'áá jíík'ehgo béésh bee hane'í biká'ígíí bee hodíilnih.

OGOW: Haddii aad ku hadasho **Soomaali (Somali)**, adeegyada taageerada luqadda, oo bilaash ah, ayaad heli kartaa. Fadlan wac lambarka bilaashka ah ee ku yaalla Soo-koobitaanka Dheefaha iyo Caymiska (Summary of Benefits and Coverage, SBC).